Dimplex · Control
App Overview

GlenDimplex

Dimplex Control
Launch Features

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Will bring…
- Easy set-up of heaters
- Control of on-board product features
- Digital zoning of heaters
- Energy usage reporting

Private Domestic House / Apartment
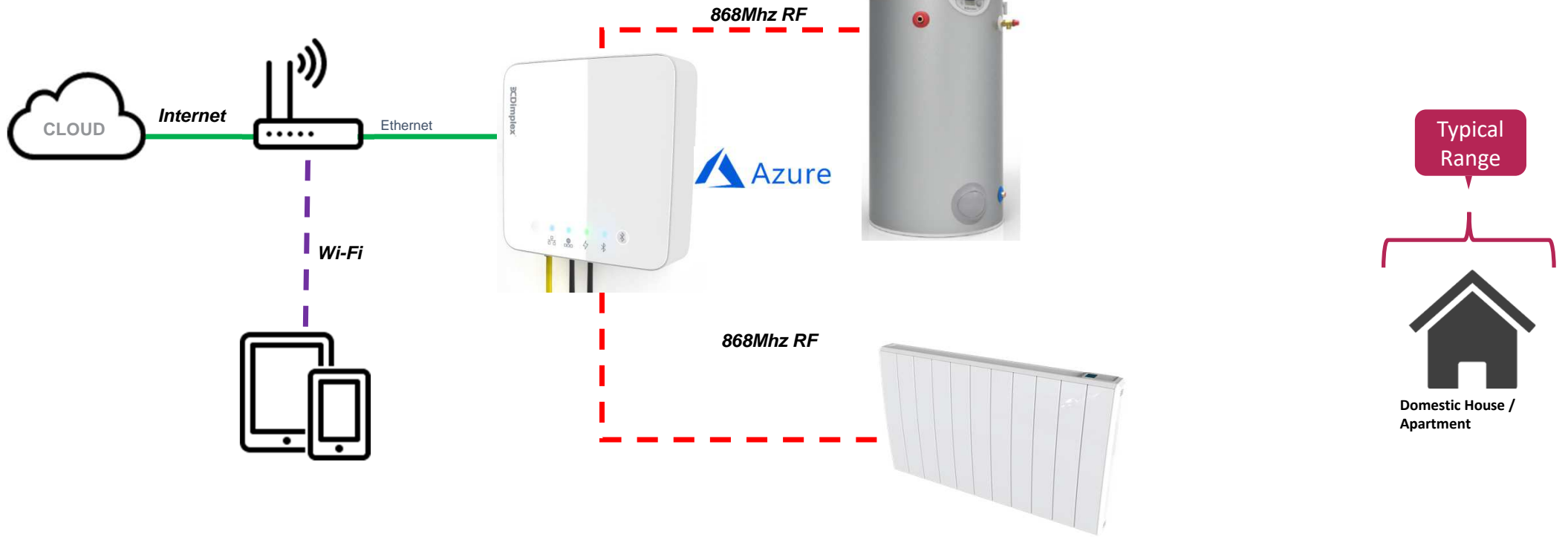
Social Housing

Student Accommodation   **Hotel**

Offices / Commercial Environment

Dimplex Control
Cloud Controlled RF Switching

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CLOUD

Internet

Ethernet

Wi-Fi

Azure

868Mhz RF

868Mhz RF

Typical Range

Domestic House / Apartment

This graphic shows how the system communicates using the Dimplex Hub and RF. Only one Hub per Apartment is supported. If a second Hub is added, it will show as a separate site.

Range of the system is a typical domestic house or apartment. This is an 868Mhz limit.

Dimplex Control
Dimplex Hub

Dimplex Hub is the heart of the system. This allows the product to connect to the Dimplex Cloud, which is hosted on the Microsoft Azure cloud servers.

Simple Setup using the Dimplex Control App
- The Dimplex Control app features a step-by-step setup wizard so you can start using the Dimplex Control system as quickly as possible.
- We utilise Bluetooth to communicate directly with the Hub. This makes setup quick and never requires you to leave the app during setup.
- Wall-mountable with the included mounting plate and screws

Connection Options
- Dimplex Hub can be connected to the internet via Wi-Fi or Ethernet

Dimplex Control requires an active internet connection to function

Dimplex Control
Secure, Private, Flexible

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We believe that our implementation of system security, privacy and function restrictions are best in class.

With our controls and products, you can have peace of mind about security and total flexibility to set up heating how you want.

Dimplex Control
How it works

Dimplex Control is a cloud connected system. This means that control over your heating is never out of reach...

Dimplex Control is built on the Microsoft Azure Cloud platform. This provides a highly secure, scalable and intelligent platform for our connected solutions.

Our platform features End-to-end encryption.

The mobile app and Hub are connected to the cloud and secured through HTTPS and application certificates which are registered in the cloud

The Hub also uses a separate hardware encryption chip with tamperproof protection. This allows communication with the cloud to be encrypted from the first message, no keys are ever exchanged
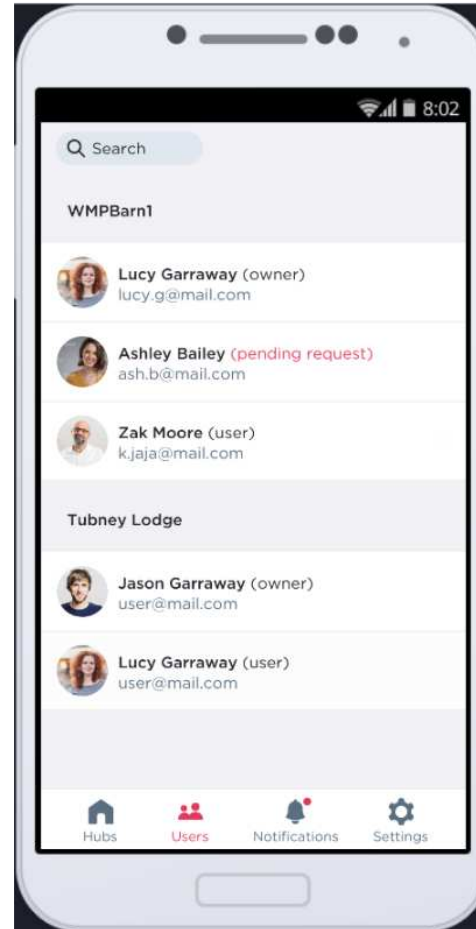
Dimplex Control
User Account Control

Dimplex Control allows an administrator account to assign sub-users to each Hub.

This allows multiple users to change modes and settings from different devices and locations, but doesn't give overall control away.

This is useful for family members, trusted friends, tenants, Housing Associations or guests to have control over the heating, without being the owner of the system.
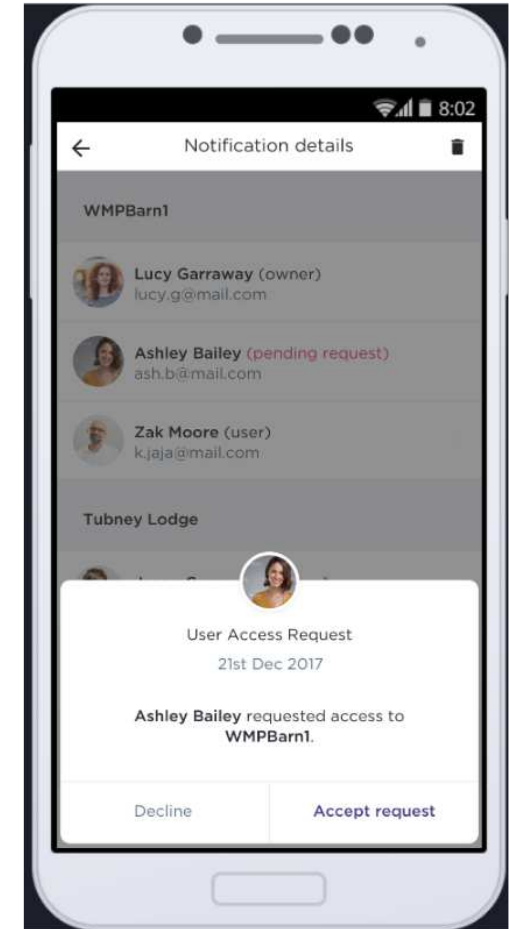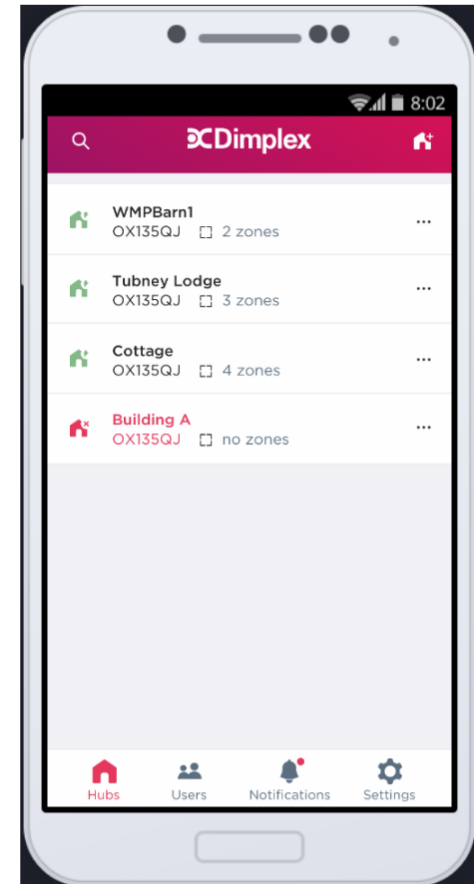
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Dimplex Control
Smartphone App

Manage your systems remotely…

The Hub List screen displays every Hub connected to your account.

From here, you can manage which users have access to each Hub and identify if a fault is present with any part of the system.

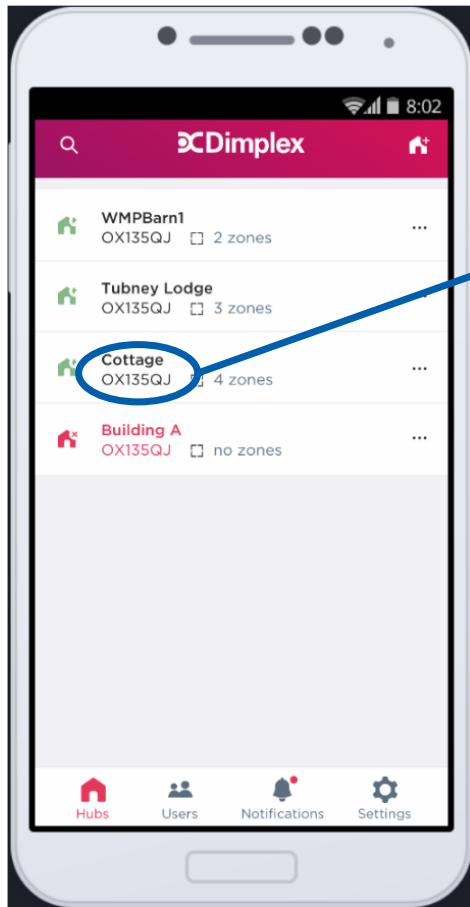This reduces downtime for your systems by enabling you to pre-empt and prepare for a fault.
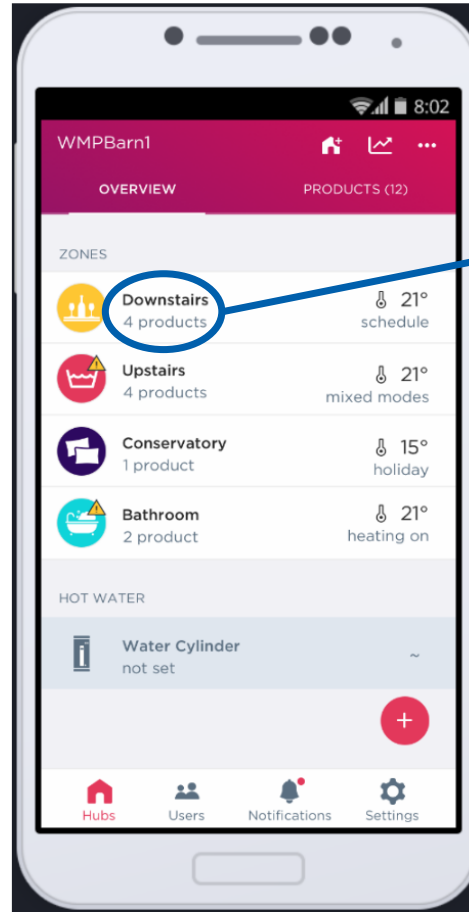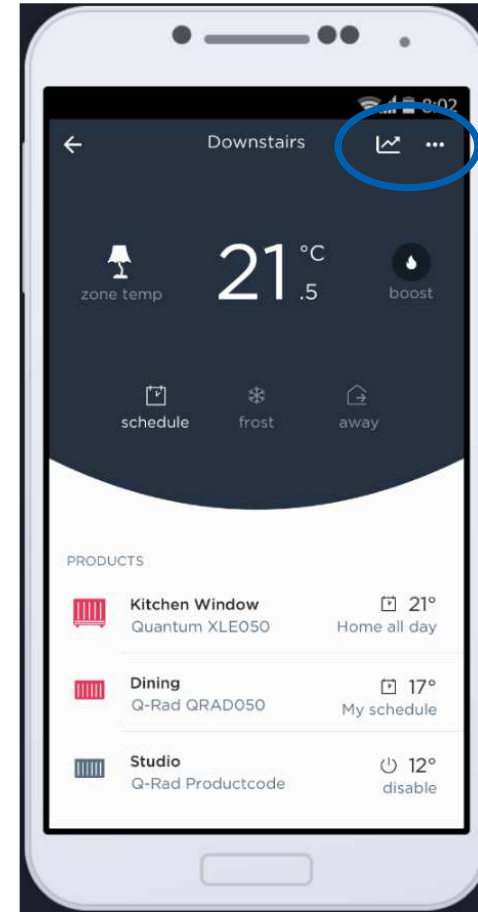
Dimplex Control
Smartphone App

Control your heating remotely

Select the site you want to view

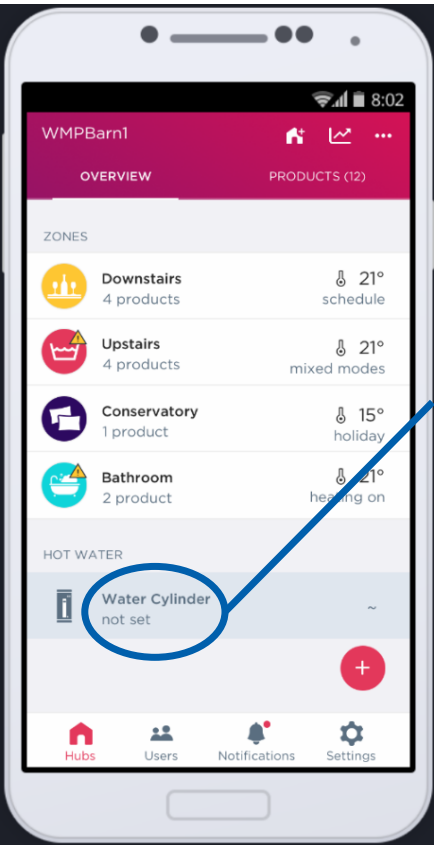Select the Zone you'd like to control
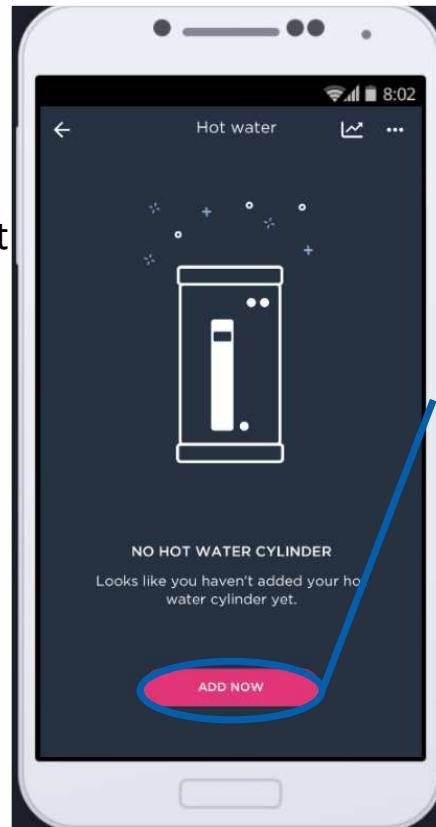
Modify Modes

or

Select a mode

Dimplex Control
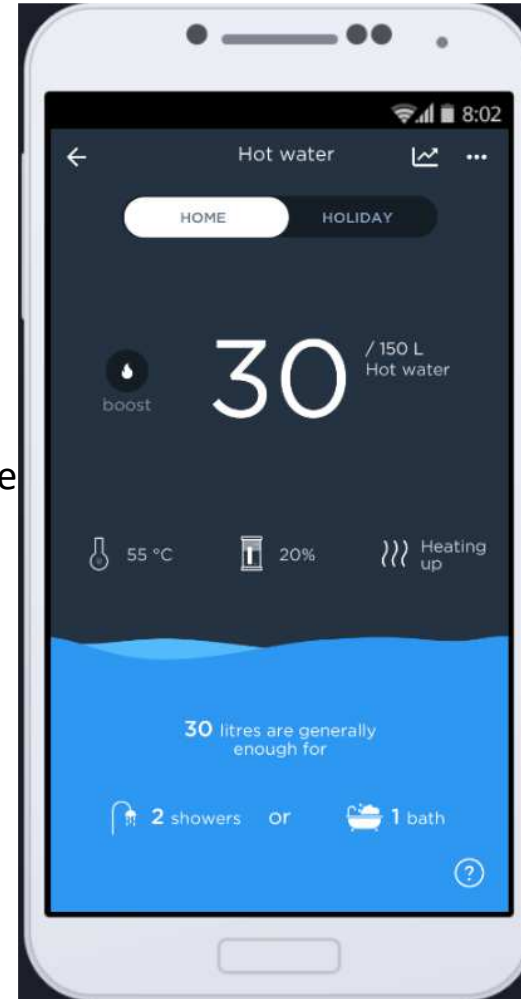*Smartphone App*

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Control your hot water remotely

Quickly select or set up your Quantum water cylinder from the overview screen

The app guides you through the easy setup process. You never have to leave the app

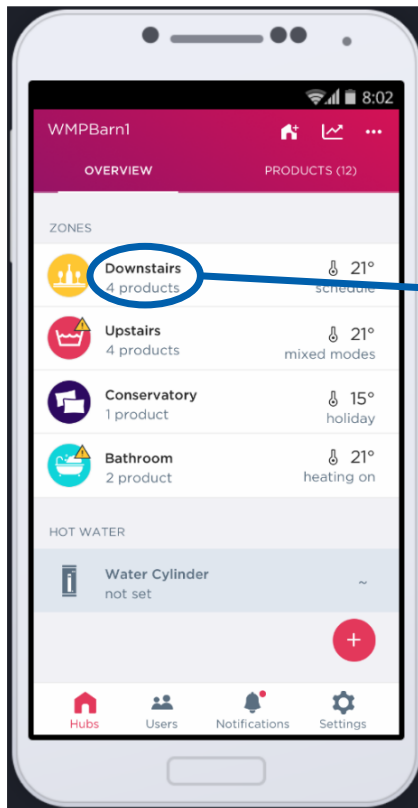Once set up, you have easy viewing of
- available hot water
- if the cylinder is currently heating water
- Boost and holiday modes
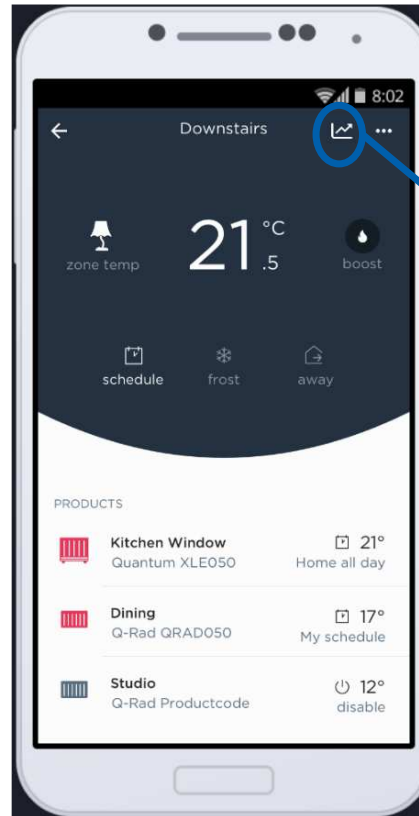- Energy usage
- Cylinder hygiene settings

Dimplex Control
Smartphone App

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Dimplex Control allows you to keep track of energy
usage by heater, zone or site with a daily, monthly and annual view

...by site

...by Zone

...or by product

Dimplex Control
*Smartphone App*

Select Service mode

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Users are never left without help...

From the settings menu, service mode can be activated.

Service mode allows the user to request help with their system for a limited time by sharing an access code with another user.

This is the next step if an Administrator cannot solve a problem and allows an on-site technician or a Dimplex Customer Care representative to assist.
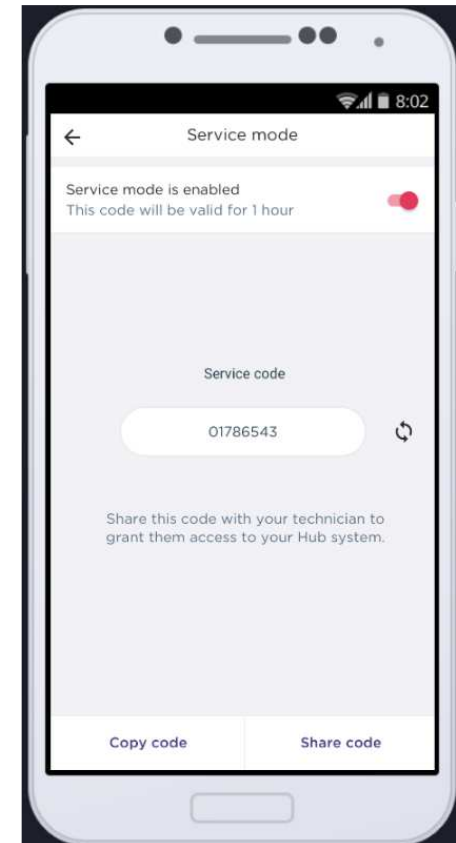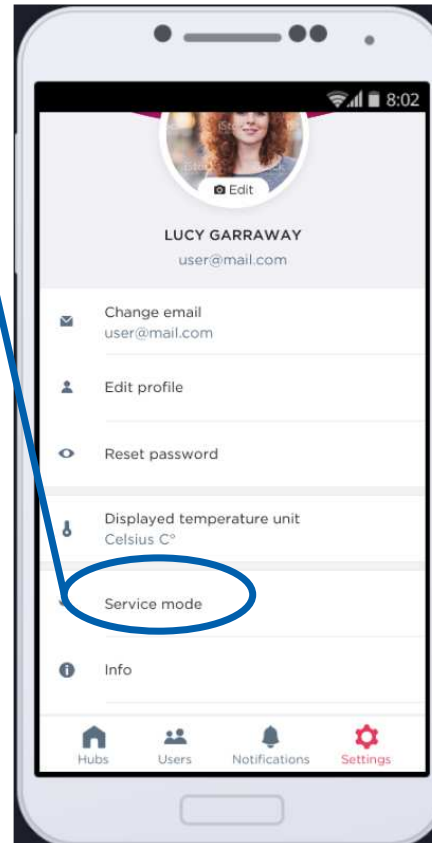
Why Glen Dimplex

- All the products produced by one manufacturer.

- Ancillary certification available when a complete package is sourced with professional indemnity in place

- Local production in Portadown, Newry and and Dunleer, cylinder production in France

- Technical resource and R&D based in Ireland

- All products are in stock in our Dublin warehouse and available.

- Aftersales support based in Dublin with spares warehouse

- 8 week forecast with 2 day delivery from order being placed.